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FALCON ID # 21239

IT / Network Engineer

Residential Country :	India	Nationality :	India
Resume Title :	Network Engineer	Notice Period :	1 Days

EDUCATION

Qualification	Institute / College /university	Year	Country
Bca	Sikkim Manipal University	2010	India

CAREER SUMMARY

Position	Employer	Country	From Month/ Year	To Month/ Year
Network Engineer	Reputed Company	India	02/2014	06/2015
Network Engineer	Cms Infosystems Pvt. Ltd	India	01/2011	01/2014
Senior Desktop Engineer	Trimax It Infrastructure & Services Ltd	India	08/2008	01/2011
Desktop Engineer	Abhi Arts Pvt Ltd	India	02/2006	07/2008

ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation

Current Salary (Monthly In Usd):	Not Mention	Expected Salary (Monthly In Usd):	Not Mention

Additional Skills :

Technical skills

- Routing - Static routing, dynamic routing protocols like RIP, EIGRP, OSPF and BGP

- Switching - L2 & L3 VLAN, VTP, STP, RSTP, Ether-channel, HSRP, VRRP, GLBP, ISL, 802.1q
- Advance Routing – Route Redistribution, Distribution list & IP prefix list.
- Monitoring tools –WhatsUp Gold, PRTG, Netflow analyzer.

Professional Qualification

CCNA
CCNP Certified [Jan 2015] ID: CSCO11888504

Additional Information :

Working on network connectivity issues over BPCL infrastructure. Investigating and troubleshooting the issues.
- Comprising of Network diagram, configuration and preparation.
- Delivering proactive monitoring and preventing maintenance for PAN India BPCL
- Work on daily network incident and ensuring timely resolution.
- Managing DR activities and failover tests for BPCL infrastructure.
- Preparing SOP for assuring proper escalations are followed and incident tickets are resolved within agreed SLA.
- Maintain backup for core network devices.
- Work on service request, configuration and implementing ratified changes over the network.
- Analyzed and prepare monthly network incident report and present to BPCL team.

- Functioned as Network engineer, worked in NOC with network monitoring is the primary responsibility.
- Involved in processing incident tickets, service requests while ensuring timely resolution.
- Handled primary level troubleshooting for the incidents over network connectivity issue.
- Vlan management and applying port security.
- Coordination with Multiple ISPs for Link Issues & Troubleshooting.
- Monitoring Links on Whats-up Gold tool and use PRTG for bandwidth report.
- Allocation of IP Address for new servers through IP Management software.
- Coordination and preparation for power down activity at multiple locations till successful completion.
- Maintaining Weekly basis backup of all India RBS network devices.
- Exposure to 3800, 2800, 1800 series routers and 3750 POE, 3560, 2950 switches.
- Upgradation of router & switches IOS.