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FALCON ID # 29001

Oilfield Services / Telecom Enginner

Residential Country :	India	Nationality :	India
Resume Title :	Telecom Engineer	Notice Period :	1 Days

EDUCATION

Qualification	Institute / College /university	Year	Country
B E / B Tech	Annamalai University	2010	India

CAREER SUMMARY

Position	Employer	Country	From Month/ Year	To Month/ Year
Telecom Engineer /sr.lead Officer	Reputed Company	India	08/2010	/

ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation

Current Salary (Monthly In Usd):	Not Mention	Expected Salary (Monthly In Usd):	Not Mention

Additional Skills :

NETWORK EXPERIENCE
• Configuration of Cisco Routers and Switches.
• Routing Protocol (RIP, EIGRP, OSPF).
• Implementation of STP, VTP, VLAN
• Implementing traffic filters using Standard and Extended access lists.
  Routing and remote access

Additional Information :

Handling a team of 14 members, assigning the DSL SR(Service Request) to the   DSL FR Engineers, coordinating the team members in different areas,
• Handling the customer data base and the SRs. Keep modem and other CPE(customer premise equipment) data.
• Managing eCRM and ACE(Accelerated customer Experience).
• Static IP configuration to the customer, creation of mail id based on the customer user id.
• Online complaint resolution through net meeting.
• Managing customer information based web application OSS (Operation System Support).
• Managing Team Performance like CPD, Repeat, SLA, and Productivity.
 • Technology/Domain Networking/DSL
• Network Elements IPDSLAM's
• Software Tools OSS. (Operation support system).