FALCON ID # 29032

Oilfield Services / Telecom Enginner

Residential Country :	India	Nationality :	India
Resume Title :	Telecom Engineer	Notice Period :	1 Days

EDUCATION

Qualification	Institute / College /university	Year	Country
B.sc	Smu	2014	India

CAREER SUMMARY

Position	Employer	Country	From Month/ Year	To Month/ Year
Sr. Engineer	Reputed Company	India	06/2014	/
Sr. Engineer	Hcl Info-Systems Ltd	India	11/2010	05/2014
Customer Support Engineer	Telerex Communications Pvt Ltd	India	12/2009	11/2010
Sr. Service Engineer	Excel Marketing Corp	India	01/2007	09/2009
Service Engineer	Crompton Greaves Digital Ltd	India	01/2004	09/2007

ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation

Current Salary (Monthly In Usd):	Not Mention	Expected Salary (Monthly In Usd):	Not Mention

Additional Skills :

CERTIFICATION

- MITEL(AASTRA) Certified for BUSINESS PHONE 9.0 (TECHNICAL CORE).
- MiVoice MX-ONE 6.0 News (METT-23031)
- MX-ONE 5.0 I&M News (EETT-23029)
- MX-ONE V.4.1 I&M (EETT-23027).
- One-Box 5.0 Sales (EEST-07004)
- One-Box 5.0 Voice Mail Administrator (EETT-07006)
- One-Box 5.0 Voice Mail Technical Core (EETT-07007)
- CMG 7.5 I&M Technical (EETT-30010)
- CMG 7.5 Pre-Sales (EEPT-30001)
- ITIL Foundation V3
- Cloud Computing Foundation

ACHEIVEMENTS

- Team Member of the month.
- Rockstar Award

Technical Skills

Soft-Switches: Mitel(AASTRA) MX one server, Avaya IP Office

TDM switches: Alcatel OXO & OXE, MITEL(AASTRA) TSW & MD110, Tadiran Series, Avaya Definity, LG Aria.

SIP phones: Tadiran SIP soft phone & Grand stream Video phones with MITEL(AASTRA) Mx One server

Applications: MITEL(AASTRA) One Box Voice mail, DNA, CMG Now, Cube Call billing, Cube Voice Logger application, also working on SEC.
IP networking: LAN/WAN connectivity

Additional Information :

Upgrade Egypt, Estonia, Kuwait, Malaysia Transit PBX TSE systems from MX-One 4.1 to MX-One 5.0.
- Accenture Bangalore, Mumbai, Hyderabad, Chennai & Gurgaon upgrade from TSW SP06 & TSE
3.2 to TSE 5.0 sp3 with MGU completed on Aug 2013.
- Aircel Coimbatore MD110 system.
- Accenture Bangalore & Mumbai upgrade from TSE 4.1 to TSE 4.1 sp4 HF1 with LSU-E.
- Provide Remote support to upgrade Miot Hospital Chennai from TSE 4.1 sp4 to TSE 4.1 sp6 with
MGU and provide solution for long pending issues of MOH and H.323 calling.
- Remotely Upgrade DMH Pune from TSE 3.2 single lim to TSE 5.0 two lim with MGU.
- Upgrade Army Along and Shillong from TSE 4.1 SP4 to TSE 4.1 SP6 with MGU.
- All India Accenture upgrade from TSW to TSE 4.1 with LSU-E in 2011
- Upgraded the HDFC Mumbai & Munirka BP-250/MITEL(AASTRA) TSW to TSE 5.0 with MGU

- Handled FISERV India for all type of technical support.
- Installed MITEL(AASTRA) TSE 4.1 in Army HQ-101 Shillong.
- Reinstalled Airtel-Seychelles TSW system over remote.
- Upgraded the ERICSSON Kolkata to MX-ONE TSE 4.1 SP4
- Upgraded LIC, Mumbai from BC-11 to TSE 4.1 SP3.
- Installed Ipx-4000 at Railway Ujjain (600 lines) Railway Indore (300 lines)