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Maintenance / Business Continuity

Residential Country : India Nationality : India
Resume Title : Business Continuity Notice Period : 1 Days

EDUCATION

Qualification	Institute / College /university	Year	Country
Mba/pgdm	Annamalai University	0000	India

CAREER SUMMARY

Position	Employer	Country	From Month/ Year	To Month/ Year
Bc & Dr Lead	Reputed Company	India	12/2011	/
Backup Engineer	Remote Management Services	India	09/2010	12/2011

ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation
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Current Salary (Monthly In Usd): Not Mention Expected Salary (Monthly In Usd): Not Mention

Additional Skills :

KEY SKILLS AND CAPABILITIES

- ? Key Skills: Disaster Recovery Planning, Business Continuity Planning, Project Management, Data Center Operations, Service Management, Staff Training, Vendor Relations, Customer Relations and Satisfaction.
- ? Specialization: Disaster Recovery and Project Management
- ? Packages: MS Office (Word, Excel, PowerPoint and Project)

- ? Tools: CMS, LDRPS, SNOW and Remedy
- ? Backup technologies: Backup Exec, Pure disk, Brightstor Arc serve
- ? Other skills: Incident Management, Problem Management and Change Management

Additional Information :

- ? Lead Disaster Recovery (DR) testing of critical, often complex, global IT systems for various clients
- ? Drive the DR test from the planning stage till the closure of the project
- ? Lead and direct a team of 3 Consultants to deliver BCP & DR projects to various clients
- ? Responsible for driving the new clients/projects from the DR test planning through their first test
- ? Work with Solution Architect assigned on the new account/project to plan on the Objectives, Resources, TRPs, ARPs and finalizing the scope with the customer
- ? Coordinate Stakeholder participation in DR Planning and Pre Test activities, Execution and Post Test activities
- ? Responsible for conducting the Parallel, Failover and Failback DR tests and Table top exercises
- ? Collaborate with external auditors to review DR readiness
- ? Coordinate with functional managers and the senior management for the technical resources/teams required
- ? Lead DR tests for multiple platforms like Midrange, Mainframe and AS400 for various accounts like below,
- ? Clients/Accounts handled
 - Manu Life, Motorola, FSG, Zurich, AON, Ameriprise, CSCi
- ? Work with business units, Infrastructure teams, SunGard availability resources and other Vendor partners to coordinate dates for all pre-test requirements and to schedule DR test day resources and support
- ? Create and maintain required documentation which at a minimum should include PAD, CDRP, Recovery plans, Communication Plan, and Comprehensive DR Exercise plans, Test Management plans, Operations Manual etc.
- ? Meetings with the Client, SDMs to discuss on the Scope, Objectives, DR Test date, RTO, RPO, DR Test Package, Recovery Procedures, Timelines, Communication plans etc, for every new project assigned
- ? Also ran independent tests as projects as per the client's requirement where the scope is just a single application
- ? Building the project plan, high level and low level status reports and updating the DR Records in LDRPS
- ? Weekly reporting the higher management on the status of the projects
- ? Conducted process trainings for new joiners and process procedure refresher sessions for existing associates