201 Creado Apartments,
Juhu Church Raod,
Juhu, Mumbai- 400049 India
P : +91 8898080904
E : hr6@falconmsl.com
W : www.falconjobs.net

FALCON ID # 34936

IT / It Technician

Residential Country :	India	Nationality :	India
Resume Title :	It Technician	Notice Period :	1 Days

EDUCATION

Qualification	Institute / College /university	Year	Country
Bca	University, Pune	2011	India

CAREER SUMMARY

Position	Employer	Country	From Month/Year	To Month/Year
It Network Technician	Reputed Company	India	10/2014	/
Technical Service Provider	Score Information Technologies Limited	India	10/2011	07/2014

ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation

Current Salary (Monthly In Usd):	Not Mention	Expected Salary (Monthly In Usd):	Not Mention

Additional Skills :

Strengths
• Highly motivated to take independent responsibility as well as ability to Contribute & be productive team member.
• Strong analytical and problem solving skills.
• Target & performance oriented, Flexible in busy schedule.

Education

Qualification	Board / University	Year of Passing	Percentage
Bachelor of Computer Application (BCA)	Tilak Maharashtra University, Pune	2011	First Class with Distinction (81.80 %)
HSC	PUNE	2007	First Class (63 %)
SSC	KHOLAPUR	2005	First Class (65.60 %)

Additional Information :

- Experience in Installation of Operating System Window XP, Windows Vista, Windows7Installing and troubleshooting client application issues.
- Maintaining and Troubleshooting the PC Hardware and LAN related issues &Intranet proxy settings.
- Maintaining and supporting to desktop applications.
- Coordinate hardware and software installation and upgrades to ensure work is performed in accordance with company policy.
- Providing new system installation joining the pc into domain, troubleshooting of client/server connectivity problems.
- Providing end users with Desktop support, Printer support& troubleshooting their all Hardware & Software related queries.
- Creation, deletion and modification of user accounts. Experience in assigning Manual and Dynamic IP Addressing.
- Experience in Backup & Restore the data.
- Attending day-to-day requests from users on ticketing bases& call bases.
- Domain migration on all desktops, laptops and hardening of all the systems as per the process Experience in Installation of secure printers to users & scanners connected in network.
- Installing and troubleshooting issues related to Ms Office, Microsoft Outlook.
- Go to Client Place & Solve the Hardware, Software, Networking & System Administration Related Problem & Provide support through Remote also.
- Experience in giving support to users working in other locations & field through Remote desktop.
- Maintaining updated documents for various configurations, and also for proposed future installations & modifications to the current environment.
- Experience in call log to related support through online cc printers, scanners if they are not working properly.
- Experience in Installing Server 2008 & 2012