201 Creado Apartments,
Juhu Church Raod,
Juhu, Mumbai- 400049 India
P : +91 8898080904
E : hr6@falconmsl.com
W : www.falconjobs.net

FALCON ID # 34944

IT / It Technician

Residential Country :	India	Nationality :	India
Resume Title :	It Technician	Notice Period :	1 Days

EDUCATION

Qualification	Institute / College /university	Year	Country
Bca	Mg University	2009	India

CAREER SUMMARY

Position	Employer	Country	From Month/ Year	To Month/ Year
It Technician	Reputed Company	India	08/2012	/
It Technician	Ma Ps Com Put Ers	India	02/2010	07/2012

ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation

Current Salary (Monthly In Usd):	Not Mention	Expected Salary (Monthly In Usd):	Not Mention

Additional Skills :

TECH NICAL SUPPORT SKILLS

OS installation:- Win XP, Win S er ver 2003, 2008,Win Vista, Windows 7. Assembling , har dwar e
up g r adation tr oubleshooting ,
Windows maintenance, dual booting , upg r ade & update the windows

M S outlook config ur ation, Outlook backup & r estor e and tr oubleshooting

Disk M anag ement, par titions

Pr inter installation and tr oubleshooting Antivir us update & vir us pr otection S canner config ur ation & tr oubleshooting . T r oubleshooting of har dwar e and O/S
Basic N etwor king , M ap dr ive, Data shar ing T CP/IP Config ur ation, Inter net M aintenance
Data Car ds config ur e and tr oubleshooting Remote desktop and Remote assistance
Wir eless N etwor king , N etwor king in Domain envir onment

Basic Fir ewall config ur ation.

VN C Config ur ation and team viewer config ur ation. S QL S er ver Installation and Its backup and Restor e. User Pr ofiles Backup and Restor e.
S har ing folder , shar ing device & Pr inter .

NETWORKING SUPPORT SKILLS

Basic N etwor king , peer to peer , M ap dr ive, Data shar ing T CP/IP Config ur ation, S mooth r unning inter net, M aintenance N etwor king in Domain envir onment, & tr oubleshooting Har dwar e Installation, M aintenance & tr ouble shooting

Cabling , patching , and L AN tr oubleshooting

Additional Information :

Planned, assembled and installed computer systems in desig nated networ ks as per specifications.

Installed and config ur ed IT networ k components and assisted in the implementation of desig ned IT networ k config ur ation.
Per for med customer ser vices on differ ent fir ms' depar tments and r esolved har dwar e and softwar e technical pr oblems in the system elements after detailed analysis, including computer failur es and softwar e malfunctioning .
M onitor ed and administer ed IT systems of fir ms and made r ecommendations to senior manag er s r eg ar ding har dwar e r eplacements, upg r ades and new installations r equir ed.
Pr ovided solutions and technical g uidance to clients facing technical issues and difficulties.

M aintained r ecor ds of har dwar e issues, per for mance and supplies.