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FALCON ID # 35189

IT / Hardware Engineer

Residential Country : Saudi Arabia Nationality : India
Resume Title : Administrator Notice Period : 1 Days

EDUCATION

Qualification	Institute / College /university	Year	Country
B E / B Tech		0000	Not Mention

CAREER SUMMARY

Position	Employer	Country	From Month/ Year	To Month/ Year
Sr.hardware Engineer	Reputed Company	Saudi Arabia	02/2010	/
System Engineer	Jadian Technologies	India	10/2008	12/2009
System Administrator	Raison Technologies	India	03/2005	10/2008

ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation
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Current Salary (Monthly In Usd): Not Mention Expected Salary (Monthly In Usd): Not Mention

Additional Skills :

? B.Tech, Information Technology, MCP, MCSA, MCTS, MCSE and MCITP certified along with 10+ years of professional hands on experience.
? 10+ Years of professional Experience in Information Technology across multiple domains, including Wintel Server deployment, administration, monitoring and troubleshooting along with

visualization. Also experienced in enterprise network support.

? Strong hands on experience in Windows 2008/2012 Server deployment, administration & maintaining with Active Directory, DNS, DHCP, IIS, WSUS, WDS, DFS, File & Print Server services. Also working experience on MS Exchange 2007/2010.

? Experienced on various infrastructure projects such datacenter build, expanding additional infrastructure & migrating existing setup.

? Strong troubleshooting knowledge on various branded Server Hardware's, Backup Storage devices, Networking components, Printers, Scanners, IP Phones, Biometric systems, Automation Hardware's and other IT related hardware's.

? Professional hands on experience in supervising infrastructure development & management such as structural cabling & labeling, cabinet installation, FOC & UTP termination, network component installation, etc., also experienced in Data Center setup and maintenance.

? An Excellent command of running projects employing industry standard project management techniques, Extensive documentation and training experience, Successful project technical team leader and motivator.

? Quick learner with ability to grasp new technologies software and hardware. Proven ability to work under pressure and team environment. Fluent in English, reading, speaking and writing. Willing to relocate.

Professional Skills

Operating Systems MS DOS, Windows 2000/ XP / 7 & 8, Windows 2003/2008/2012 Servers
Hardware Intel, HP Proliant DL380, HP ML570, IBM x86 Servers, Dell PowerEdge M805 and HP DAT & LTO Storage Works. Also Various industrial standard IT Hardware's.

Platforms & Servers Windows Standard & Enterprise Server 2003/ 2008 /2012, AD 2003 / 2008/ 2012, IIS (Internet Information Server), MS Exchange Server 2003/2007/2010, DNS, DHCP, IIS, WDS & WSUS

Networking TCP/IP, Teaming, DNS, DHCP, Ethernet, RF link, VSAT & MPLS, CISCO & HP Networking Components.

Database Tools MS SQL Server 2005/2008, Oracle 8i / 9i, 10g & 11g

Virtualization VMware Workstation V7.0, VMWare vSphere & ESXi Server v5.1 & v5.5 and Hyper-V

Antivirus Trend Micro Office Scan Server & KASPERSKY Security Center.

Other Tools Visual Basic 6 , Adobe Photoshop 7, Macromedia Dreamweaver 4/MX, MS Office 2007/2010, Symantec BackupExec 12, NOVA Backup, PC Anywhere, CISCO VPN, Team Viewer, VNC, Hyena, Service Desk, Remedy, Symantec Ghost, Clonezilla and various out of box applications.

Professional Certifications

? Microsoft Certified IT Professional (MCITP)

? Microsoft Certified System Engineer (MCSE)

? Microsoft Certified Technology Specialist (MCTS)

? Microsoft Certified System Administrator (MCSA)

? Microsoft Certified Professional (MCP)

Additional Information :

? Administrating the windows network environment having more than 600 users & 50+ high-availability production servers in 12 different remote locations ensuring maximum uptime.

- ? Managing a domain tree in Windows 2008 Enterprise environment and MS Exchange 2010. Presently working on Windows 2012 Migration.
- ? Managing users, computers, groups, OU, other AD objects and mailboxes as part of day to day activity, Responsible for Second-Level support of Active Directory & First-Level support for Exchange Server.
- ? Configured & Maintaining WDS for various OS image installation to reduce the manual effort & time consuming based on business requirement.
- ? Deploying, Configuring & managing Servers using different server roles & Features such DC, DNS, DHCP, SNMP, IIS, WDS, DFS, File Server(Quota & File Screening), Print Server for production environment as per business requirement. Also virtualize servers using VMWare ESXi & Hyper-V as part of cost saving.
- ? Responsible for Third-Level support for hardware troubleshooting & technical support for Servers, Desktops, Laptops, Printers, Scanners and other IT Equipments in entire division.
- ? Responsible for Second-Level support for all kind of infrastructure services including CISCO & HP Network components, Voice, Internet, Biometric System, WAN Link & other relevant services
- ? Monitoring all servers & network resources for performance & Utilization; reporting to Divisional IT Manager by periodically as part of proactive management and maintain all resources availability > 99.5% as per SLA.
- ? Implemented and managing IP Subnets by configuring various DHCP & DNS servers in different VLAN as per project plan.
- ? Taking care of different kind of aspects including spyware, antivirus detection and cleaning progress. Responsible for antivirus protection in all sites using Kaspersky Security Center.
- ? Recommend changes to improve systems and network, and determine hardware or software requirements.
- ? Coordinating with various vendors, suppliers & Service Providers for different kind of activities such as project implementation, delivery, IT hardware warranty & service claim. Also supervising various service providers to ensure complete project on time as per project plan with agreed SLA.
- ? Experienced in ITIL standard tool SDMS (Service Desk Management System) such incident & support Call logging, responds, prioritize and preparing monthly report.
- ? Handling different kind of aspect such as Server Preventive maintenance, initiating & handling system change control, time to time auditing & corrective action plan to ensure infrastructure on standard & secured with high availability.
- ? Maintain confidentiality with regard to the information being processed, stored or accessed by the network.
- ? Managing 9 member of team by technical training, reviewing performance monitor and improvisation. Also sharing knowledge among the team to ensure growth of team support.
- ? Document all SOP, project implementations, technical troubleshooting, problems and resolutions for future reference. Also reviewing company standards & policies, keep them implemented time to time.
- ? Managing secured data Backup & disaster recovery based on business need.
- ? On-Call (24/7)

Projects Handled & Involved

- ? Application Server Migration – Windows 2012
- ? Design & Implemented DFS for Disaster Recovery purpose.
- ? Windows Deployment Service Implementation.
- ? Active Directory Migration – AD, User, Computer & Mailbox Migration.
- ? DHCP Server Rollout & Migration
- ? Kaspersky Security Center Administration Server Rollout
- ? Windows Server File Screening & Quota Management implementation.