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FALCON ID # 57585

Hospitality / Hostess

Residential Country : United Arab Emirates Nationality : Ukraine

Resume Title : Hostess Notice Period : 1 Days

## EDUCATION

Qualification	Institute / College /university	Year	Country
Diploma	V. Vynnychenko State Pedagogical University.	0000	Ukraine

## CAREER SUMMARY

Position	Employer	Country	From Month/ Year	To Month/ Year
Hostess	Reputed Company	United Arab Emirates	07/2017	01/2018
Hostess	Cuba Lounge Caf? & Hookah Bar	Ukraine	01/2016	05/2017
Sales Assistant	Collin?s	Ukraine	06/2016	12/2016

## ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation
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Current Salary  
(Monthly In Usd): Not Mention

Expected Salary  
(Monthly In Usd): Not Mention

Additional Skills :

Professional skills:

Excellent personal presentation, style and image.  
Strong interpersonal and communication skills.  
Knowledge of food industry and related processes.  
Experienced in working with people from different cultures and backgrounds  
Being able to handle stressful situations, able to delegate responsibilities.  
Excellent skills in maintaining cleanliness and personal hygiene standards  
Familiar with hospitality terminology.  
The ability to work in a group towards and obtain a common goal.  
Graceful, careful, clean and safe when working with food and drinks. Purposeful, responsible, cheerful and friendly.

### Additional Information :

Work experience:

/July/ – /January/     Waitress, hostess; Hospitality

Reputed Company

UAE, Dubai.

Being an ambassador for luxury hotels whilst inspiring guests and displaying a high degree of motivation and enthusiasm.  
Providing expert assistance in selecting food and beverages.  
Proceeding with delivering of excellent service towards the guests.  
Cash handling (when processing the checks).

January/ – May/     Waitress, hostess; Hospitality.

Cuba Luxe, Cuba Lounge café & Hookah bar .

Ukraine, Kirovohrad.

General hostess and waitress duties, following SOP's, delivering exceptional customer service.

June/ – December/     Sales Assistant; Shop.

« Collin's » Shop

Kirovohrad, Ukraine.

Ordered and managed stock; stocked shelves

Served and assisted customers on checkouts

Answered the phone and helped with queries/complaints, remaining professional at all times