



**Falcon Multi Services Ltd**  
201, Creado, Juhu Chruch Road, Juhu Mumbai 400049

## Personal Information

<b>Candidate id</b>	6800
<b>Name</b>	ABHISEK SAHOO
<b>Date of Birth</b>	1997-06-15
<b>Salary (in USD)</b>	100/Per Day
<b>Industry</b>	Trades & Technicians
<b>Sub Industry</b>	Electrician
<b>Nationality</b>	India
<b>Primary Language</b>	English,
<b>Secondary Language</b>	Hindi,
<b>Total Years of Experience</b>	5

## Additional Information

<b>Roles and Responsibilities</b>	<b>Additional Skills/Certification</b>
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Senior Service Engineer Cum Local Technical Advisor, Havells India Ltd. (August-2020 to October-2025) Service & Troubleshooting: Led repair and maintenance of complex AC, refrigeration, and home appliance systems. Installation & Commissioning: Successfully installed and commissioned over 1000 AC units. Customer Support: Provided technical support and training to customers. Team Leadership: Mentored a team of 10 junior engineers, improving their technical skills and service quality. Quality Control: Conducted regular quality checks, ensuring adherence to Havells' standards and procedures. Inventory Management: Managed inventory and spares, optimizing stock levels and reducing wastage by 20%. Key Achievements: - \*Service Excellence Award\*: Received the Service Excellence Award for outstanding performance and customer satisfaction (2024) - \*Best Service Engineer\*: Recognized as one of the top-performing Service Engineers in the region (2022)

Skills: - AC, Refrigeration, and Home Appliances Service & Troubleshooting - Installation, Commissioning, and Maintenance - Customer Service & Support - Team Leadership & Training - Quality Control & Inventory Management

## Education Summary

Course	University	Passing Year	Country
DI[LOMA IN ELECTRICAL ENGINEERING	STATE COUNCIL FOR TECHNICAL EDUCATION & VOCATIONAL TRAINING, ODISHA	2025	India

## Career Summary

Position	Employer	Country	From	To
Senior Service Engineer Cum Local Technical Advisor	Havells India Ltd	India	08/2020	10/2025

[To View Contact Number, Kindly drop an email to hr6@falconmsl.com](mailto:hr6@falconmsl.com)