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FALCON ID # 19542

IT / Bpm Technical Architect

Residential Country :	India	Nationality :	India
Resume Title :	Bpm Practice Lead	Notice Period :	1 Days

EDUCATION

Qualification	Institute / College /University	Year	Country
B E / B Tech	Mnit (Formerly Rec	2005	India

CAREER SUMMARY

Position	Employer	Country	From Month/ Year	To Month/ Year
Bpm Practice Lead	Reputed Company		04/2014	/
Bpm Architect	Capgemini India Pvt. Ltd		03/2013	04/2014
Senior Bpm Consultant	Capgemini India Pvt. Ltd		03/2013	09/2013
Senior Bpm Consultant	Capgemini India Pvt. Ltd		03/2012	02/2013
Technical Bpm Lead	Ibm India Private Limited		05/2010	03/2012
Offshore Team Lead	Ibm India Private Limited		08/2005	07/2009

ADDITIONAL CERTIFICATE AND TECHNICAL QUALIFICATION

Name Of The Course	Course Date	Valid Upto	Name Of Organisation

Additional Skills :

SUMMARY

Resulted oriented and motivated professional with rich experience in Technology and Consulting. Diverse experience in both managerial and individual contributor roles. Currently the BPM Practice Lead at KPMG Global Services with proven experience in implementing Lombardi/BPM solutions and providing SOA, J2EE solutions. Expertise in IBM BPM architecture, and consulting for projects of various sizes. Expertise in process discovery, modelling, automation, monitoring and optimization.

Expertise in providing solutions for setting up Teamworks Lombardi/IBM BPM product topology for various environments depending on the scalability needs of the clients. Design and development experience on various BI tools such as Actuate, MicroStrategy. Experience in leading diverse teams of various sizes.

Specialties

BPM: Teamworks Lombardi v6.2.0, Teamworks Lombardi v6.2.2, WebSphere Lombardi v7.2, IBM BPM v7.5.x, IBM BPM v8.0.1, IBM Blueworks, IBM BPM v8.5
IPaaS: DELL Boomi
Analytics: Splunk
Application Servers: WebSphere v5.x, 6.x, 7.x, JBOSS v4, Tomcat Apache
Databases: MS SQL Server 2008 R2, IBM DB2 v9.x, IBM Data Studio.
Project Management: MS Project, MS Excel
Business Intelligence Tools: MicroStrategy version 8.1.1 (Desktop, Web & Intelligence Server)
Business and System Analysis: Microsoft Visio 2007, Smart Draw.
Programming Languages: JAVA, HTML, SQL, JavaScript
Server-side Technologies: J2EE, Servlets, JSP, XML, JDBC, Struts 1.0 based J2EE Application, SOA/Java Web services

Additional Information :

WORK EXPERIENCE

Reputed Company, Bangalore, India
Assistant Manager, 04/2014 – Present
Role: BPM Practice Lead, Management Consulting

 * BPM Practice Lead responsible for all BPM implementations for various KPMG clients across the globe.
 * Managing global KPMG stakeholders for BPM consulting work.
 * Leading process automation work using BPM tools such as IBM BPM, Appian.
 * Contributed as an IBM BPM Architect in a process implementation for a leading UK bank.
 * Provide recommendations on IBM BPM process design and implementation.
 * Establish BPM design and implementation standards to be followed across BPM implementations.
 * Provide recommendations for highly performing IBM BPM applications using industry best practices.

* Responsible for the business development of BPM practice within Management Consulting.
 * Collaborate within various service networks in KPMG to provide BPM solutions for various global clients.
 * Resource planning and resource management for multiple concurrent engagements.
 * Contribution to RFPs for BPM engagements.
 * Responsible for marketing BPM team's capabilities and offerings to other KPMG member firms across the globe.

Capgemini India Pvt. Ltd., Bangalore, India
Client: Various clients
Senior BPM Consultant, 03/2013 – 04/2014
 * Role: BPM Architect
 * Project Description: BPOpen product is developed using Lombardi v6.2.0, v6.2.2 and deployed for clients all over the world. This product is used by Capgemini for various financial processing such as Accounts Payable, Accounts Receivable, Master Data Management, and Query Management.

 * Review the design of the process and recommend improvements to the current process.
 * Contribute to the establishment of security framework for the project.
 * Establish standards for efficient process development and implementation.
 * Contribute to the governance for deployment of teamwork artefacts to various environments.
 * Review performance results and recommend teamworks tuning parameters for a scalable production environment.
 * Establish code and design standards for highly performing teamworks application.
 * Perform architecture and code reviews of teamworks application to ensure conformance to established standards.
 * Work with client IT teams to integrate BPOpen application with client infrastructure.
 * Contribute to the implementation of scripts for regular maintenance of production environments.
 * Design and develop many re-usable components to be re-used across many process applications removing redundant components and establishing standardization.Worked on various Lombardi implementations such as Under Cover Agents, message events, exception events.
 * Contribute to the creation of a security framework for the product.
 * Provide solutions to fix security vulnerabilities in the application/BPM.
 * Provide solutions to critical production issues ensuring minimal impact to the clients.
 * Provide inputs on the sizing/estimation of the project.
 * Designed, architected and developed teamworks rest client java module to enable teamworks for Mobile clients.
 * Contribute to RFPs for new clients by providing technical inputs.
 * Designed a solution for caching static data (standard drop down values) used in the BPM coached to improve performance of the application significantly.
 * Working on strategy to design and architect a SOA compliant BPM product based on IBM BPM 8.5 – A PoC project.

Capgemini India Pvt. Ltd., Bangalore, India
Client: Various clients
Senior BPM Consultant, 03/2013 – 09/2013
 * Role: BPM Architect
 * Project Description: BPOpen product is developed using Lombardi v6.2.0, v6.2.2 and deployed for clients all over the world. This product is used by Capgemini for various financial processing such as Accounts Payable, Accounts Receivable, Master Data Management, and Query Management. This project was done as a Proof of Concept to study the feasibility of IBM BPM v8.0.1 for future BPOpen implementations.

* Migrate an existing BPOpen application from teamworks v6.2.2 to IBM v8.0.1.
 * Modify the business process for a high performing, efficient implementation for various versions of the teamworks product.
 * Installation and configuration of IBM BPM product based on various product architecture topologies on Linux platform.
 * Establish parameters for WebSphere application server for benchmarking the best performance of the business process application.
 * Configure various WebSphere parameters such as connection pool, web container thread pool, ORB thread pool and default thread pool.
 * Analyse memory and CPU utilization of application server and configure JVM heap size in WebSphere.
 * Work with vendor (IBM) extensively to establish hardware sizing as well as product topology for various environments.

Capgemini India Pvt. Ltd., Bangalore, India
Client: Various clients
Senior BPM Consultant, 03/2012 – 02/2013
 * Role: BPM Architect
 * Project Description: BPOpen product is developed using Lombardi v6.2.0, v6.2.2 and deployed for clients all over the world. This product is used by Capgemini for various financial processing such as Accounts Payable, Accounts Receivable, Master Data Management, and Query Management. This project was undertaken to migrate certain clients from teamworks v6.2.2 to IBM BPM 7.5.1.

 * Study existing Business processes in teamworks v6.2.0 and v6.2.2 and identify various process improvements.
 * Recommend improvements both at the process level as well as implementation level for a more efficient, high performance application.
 * Establish coding and deployment guidelines for migrating and deploying code from teamworks v6.x to IBM BPM 7.5.x.
 * Work closely with the product vendor (IBM) on various service requests related to teamworks product.
 * Designed and developed several re-usable components to be used across process applications removing redundant code.
 * Base lining of server and teamworks parameters to tune the system for optimal performance to enable scalability and maintainability of the systems.
 * Configure various WebSphere parameters such as connection pool, web container thread pool, ORB thread pool and default thread pool.
 * Analyse memory and CPU utilization of application server and configure JVM heap size in WebSphere.
 * Work with Infrastructure Architects to fine tune hardware and server parameters for better system performance.
 * Install and configure IBM BPM 7.5.1 Process Center based on 'golden' topology to provide a high performing/high availability development environment.

IBM India Private Limited, Phoenix, AZ
Client: American Express
System Engineer, 05/2010 – 03/2012
 * Role: Technical BPM Lead
 * Project Description: Customer Insights and Marketing Business unit deals with creating new

products for American Express based on customer's spending trend and history. The new products are incentives as well as reward programs for the customers. The process flow for creating new products goes through a series of approvals with various stakeholders involved to realize the final incentive product for the customers.

 * Led a team for a completely new transformation project for customer insights and Marketing of new American Express products to its customers.
 * Creation of business process and integration services such as Web services integration service.
 * Creation of various events and implementations using UCA.
 * Design, Architect and develop process applications using Teamworks/IBM BPM 7.5
 * Installation and configuration of IBM BPM 7.5 on Linux platform based on 'golden' topology.
 * Integrate the application with third party SSO system as well as third party non-BPM platforms using web services.
 * Identify improvements in existing campaign process and implement the improvements in Lombardi.
 * Sizing/estimation and creation of project plan using MS Project.

IBM India Private Limited, Bangalore, India
Client: American Express
Associate Systems Engineer, 08/2005 – 07/2009
 * Role: Offshore Team Lead
 * Project Description: Worked on various projects for American Express mostly on the Merchant side of their business. These projects involved Business Analytics to analyze the Merchant usage trends as well generating online/scheduled reports for Merchants. These applications are exposed directly to merchants over the internet and involved designing, developing high performance, critical web application integrating with various backend systems.

 * Led offshore teams in the implementation of MicroStrategy reporting for client needs.
 * Translated business requirements to technical requirements for offshore development team to develop the application.
 * Analyzed the client requirements and created analysis document.
 * Created design and architecture documents for the application.
 * Ensured team adhered to the change management processes of the client and achieved 100% SLA target.
 * Created project management documents and co-ordinated with project manager to ensure project is as per schedule.
 * Co-ordinated the team to fix bugs during System Integration Testing and User Acceptance Testing phases.
 * Identified risks in the project and communicated it appropriately to project manager to ensure all risks are mitigated.
 * Designed and developed several Java/J2EE applications for high end critical internet based banking applications.
 * Performed performance tuning for highly critical internet web applications.